



it's your key

Privacy Notice

Note: This Privacy Notice applies to personal information collected by your Commuter Club on your behalf and provided to the Transport Ticketing Authority (TTA) in connection with your application to the Commuter Club for a 365 day myki pass. For your Commuter Club's own policy regarding personal information it collects or uses, please contact your Commuter Club coordinator.

You will generally be able to access your personal information. If personal information sought by the Transport Ticketing Authority (TTA) ('we' or 'us') is not provided, we may not be able to provide the Card and related services, such as registration. For further information about privacy and on rights of access to personal information, visit myki.com.au or call 13 6954 (13 myki).

Personal information provided by or about you or generated by using the Card is collected by Public Transport Authorities# to issue and administer the card and relevant entitlements. Personal information held by Public Transport Authorities may be used or disclosed (including to each other) for the operation of myki; to verify entitlement to concession travel; for ticketing enforcement; in emergencies; otherwise as required or authorised by or under law; or with your consent. We may send you information about transport-related services. We may contact you about other goods and services which we consider may be of interest, unless you have opted out by informing your Commuter Club coordinator at the time of your application.

Public Transport Authorities means TTA, the Department of Transport and any agent, contractor or delegate of TTA or the Department of Transport including Metlink and public transport operators.

Terms & Conditions

Note: these terms and conditions apply to the issue and use of your 365 day myki pass. Other terms and conditions may apply as between you and your Commuter Club. Please contact your Commuter Club Coordinator for details.

Your myki is issued subject to, and its use is governed by, the myki Terms of Use, the Transport (Compliance and Miscellaneous) Act 1983 and Regulations, and the *Victorian Fares and Ticketing Manual* ('Ticket Conditions'), as amended from time to time. The myki Terms of Use limit TTA's liability and may impose certain fees. To obtain a copy or for further information visit myki.com.au or call 13 6954 (13 myki).

If your registered myki is lost or stolen, balance protection commences once you have reported it. You can report this at myki.com.au or by calling 13 6954 (13 myki). Replacement of a lost, stolen, damaged or defective myki requires completion of a Replacement myki Form. An administration fee may apply. If your details change, you need to inform TTA. To change your details visit myki.com.au or call 13 6954 (13 myki).

